

RX WEBSHOP

OPTICIANS PROCEDURE



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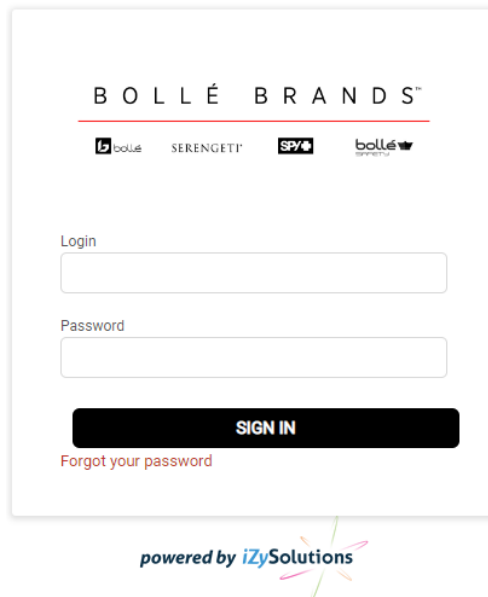


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Connect to the Bollé RX webshop with the username and password you received by email.
After your first connection you will be able to change your password in the 'My account' section.

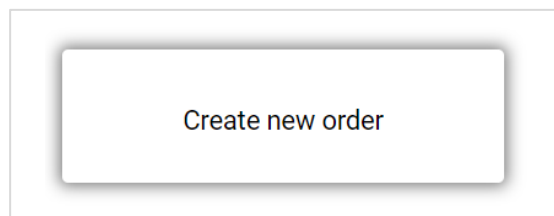


The screenshot shows the login interface for Bollé Brands. At the top, the text "BOLLÉ BRANDS™" is centered above a red horizontal line. Below the line are four logos: "bollé", "SERENGETI", "SP+", and "bollé". Underneath the logos are two input fields: "Login" and "Password". A black "SIGN IN" button is positioned below the password field. A red link "Forgot your password" is located below the "SIGN IN" button. At the bottom of the page, the text "powered by iZySolutions" is displayed with a colorful starburst graphic.

Select a product range by clicking on it.



Select 'Create new order'.



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How to place your order step by step

- Step 1: Fill in the prescription.

1. Wearer & Prescriptions | 2. Frame | 3. Lens | 4. Customisation

Wearer

Title: Mr | Name: | Surname: |

Prescriptions

Right Eye: Sphere | Cylinder | Axis | Addition | PD

Left Eye: Sphere | | | | PD

Prism

Click on this box if you want to add a prism.

- Step 2: Choose the frame.

You are ordering [Select an other product range](#)

1. Wearer & Prescriptions | 2. Frame | 3. Lens | 4. Customisation

Wearer: c.c. | Right - Sphere: +2.00 | Left - Sphere: +2.00

Material: Acétate | Metal

Type: |

Color: Black | Blue | Green | Tortoise | Gray | Brown | Red | Pink | Yellow

Search: | Sort by: |

1 | 2 | 3 | 4 | > | >>

IN STOCK

Color: Black | Blue | Gray | Green

Lens size: 65 | Bridge size: 16

ORDER

If you are looking for a specific model, please enter the model name (example: Anaconda)

Sort frames by alphabetical order

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- Step 3: Choose the size and colour of the frame.

Bollé - ANACONDA Black Shiny - Frame Only



FRAME

 In Stock	 In Stock	 In Stock	 Unavailable	 In Stock
 In Stock				

Lens size: 65 | Bridge size: 16

ORDER TYPE

Complete equipment | Lenses only

CHARACTERISTICS

Manufacturer: Bollé Brands	Brand: Bollé
Type:	Subtype:
Material: Acétate	Gender:
Color: Black	Size: 65 - 16

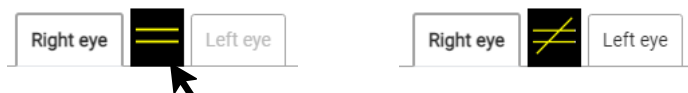
You can choose here whether you want to order a complete job or lens only



N.B. : For Serengeti, a frame can appear as "Partially available", meaning that it is either available only in Trivex or only in Mineral lenses.

- Step 4: Choose the lens.

Choose between right eye = left eye or right eye \neq left eye by clicking on the '=' symbol. You don't need to select this if both lenses are for the same lens type



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Select the type and material of the lenses.

When clicking on a lens, you will see the lens description and the options available with this lens.

Type Material Index

PC Single Vision TNS Ice 	PC Single Vision Axis Polarized 
PC Single Vision TNS Polarized 	PC Single Vision Offshore Blue Polarized 
PC Single Vision Volt+ Offshore Polarized 	PC Single Vision Bollé 100 Gun 
PC Single Vision Brown Gun 	PC Single Vision TNS 

PC Single Vision TNS Ice



Excellent visibility and 100% UV protection with these classic polycarbonate lenses. The grey base maintains natural colour perception, ideal for bright light conditions. Lens: Grey Cat. 3 ; VLT: 13% Cat. 3 LT 13%

AR Coating 1 Side Bolle PC

Yes No

Purchase price excl. Tax	Advised sale price excl. Tax
+7.50€	N/A

Tick the box 'I have read and accept Terms of Service' before clicking on 'Next'.

I have read and accept the [Terms of Service](#).

PREVIOUS **NEXT**

- Step 5: Fill in the measurements

Then click on "Complete my order". If the equipment is compatible, the shape of the glasses appears.

For progressive lenses, the boxing height will not be indicated. Please enter the measured height.

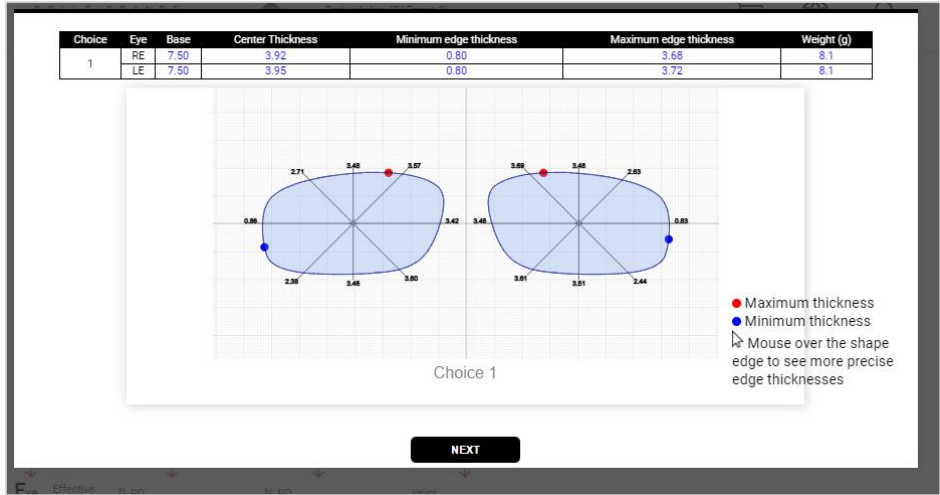
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Click on next to complete your order.

- Step 6: A summary of the order is shown. You can now add the order to the cart, edit it or delete it.

You can download or print this summary by clicking on this logo.

Order summary

ADD TO CART
EDIT ORDER
DELETE ORDER

Lens customer

	Addition	Prism	Axis	Prism 2	Axis

Model code	Material	Color code	Size	Quantity
	Acétate	1	65 - 16	1

Shield informations

Type	Subtype	Brand	Model code	Material	Color code	Size	Quantity

Lenses data

RE PC Single Vision TNS Ice	LE PC Single Vision TNS Ice
PRESCRIPTION OPTIONS - Personalized Measurement SL	PRESCRIPTION OPTIONS - Personalized Measurement SL

Measurements informations

	Distant Pupillary Distance	Near Pupillary Distance	Height	Diameter	Effective Diameter	Base	Special thickness	Spe. Diam.
RE	32		18.28		82.56			
LE	32		18.28		82.56			

Thickness (mm)	Type	Pantoscopique	Wrap	D. L/E	Frame type	Read. dist (mm)	Usage
		15	23	13			

Remote edging : Yes

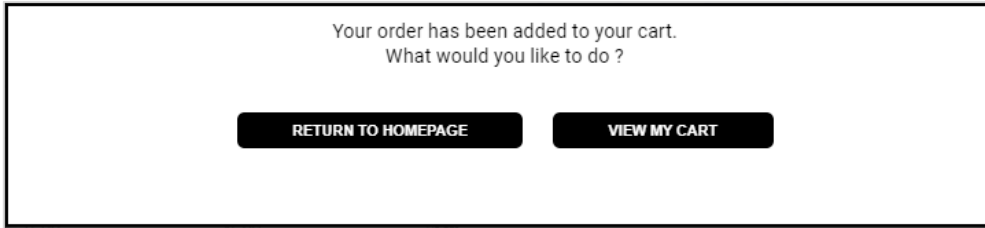
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You can choose to either continue shopping, or to view your cart to finalize your order.

- Step 7: Place your order.

You are ordering [Select an other product range](#)

1 **Cart** 2 **Delivery** 3 **Finalisation**

[EMPTY CART](#) [CONTINUE SHOPPING](#)

Select	My products	Quantity	Unit price excl. Tax	Cart summary
<input type="checkbox"/>	test test			3 products
<input checked="" type="checkbox"/>	Right - 1UP0HP000J - PC Single Vision Modulator Clear Grey Sphere : +2.00 MI_SL_BOL - MI_SL_BOL	1		Total :
<input checked="" type="checkbox"/>	Left - 1UP0HP000J - PC Single Vision Modulator Clear Grey Sphere : +2.00 MI_SL_BOL - MI_SL_BOL	1		PLACE YOUR ORDER
	Frame - ANACONDA Black Shiny - Frame Only	1		
	View Modify Delete			
	3 products			

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- Step 8: Select your delivery address

You are ordering  [Select an other product range](#)

1 Cart 2 Delivery 3 Finalisation

[PREVIOUS](#) [ADD AN ADDRESS](#)

Select your delivery and billing address

<p>Test webshop IZY-France SL ✕</p> <p>34 RUE DE LA SOIE 69100 VILLEURBANNE FRA</p> <p><input checked="" type="radio"/> Ship to this address <input type="radio"/> Invoice to this address</p>	<p>BOLLE BRANDS - P Burgelin ✕</p> <p>34 RUE DE LA SOIE 69100 VILLEURBANNE FRA</p> <p><input type="radio"/> Ship to this address <input type="radio"/> Invoice to this address</p>
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Cart summary

1 France SL
IE
69100 VILLEURBANNE FRA

3 products
Total: **182,27€**

[PLACE YOUR ORDER](#)

At this stage you will have the possibility to modify your **delivery address**. To modify your **billing address**, you will have to **contact the customer service**.



From the drop-down menu of the 'My account' icon, you can:

- Change your password, 'My account' section

My old password

My new password

Confirm my new password

[CHANGE MY PASSWORD](#)

- Find information, 'FAQ' section. You will find in this section a booklet with the technical details of our products.

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- Contact the Bollé Brands Customer service, ‘**Contact**’ section
- Check your orders, ‘**My orders**’ section

My orders								
Actions	Date	Order ID	Detail	Originator	Qty	Price excl. Tax	Flow	Status
	Min. date							
	12/09/2022 11:19	C22-032658	HELENE TEST SL BAZIRE Frame - MAR - ... - Frame Only Right - SDRVGRP6 - Mineral Single Vision Drivers Gradient Polarized 6 Sphere : -1.75 BMC - Super Hydrophobic MI_SL_BOL - MI_SL_BOL Left - SDRVGRP6 - Mineral Single Vision Drivers Gradient Polarized 6 Sphere : -1.75 BMC - Super Hydrophobic MI_SL_BOL - MI_SL_BOL Download the certificate of conformity Download the EN166 certificate	979021467		349.55€	Web	Transmitted 12/09/2022

In this section you can upload the certificate of conformity and the EN166 certificate (Sport Protective only) of each product.

By clicking on the blue icon, you can check the summary of the order.


	22/09/2022 14:31:51	Pending	979021467	Test webshop IZY-France SL	Order C22-036081 : test test Monture - ANACONDA Black Shiny - Frame Only Droit - 1UPOHP00J - PC Single Vision Modulator Clear Grey Sphere : +2.00 MI_SL_BOL - MI_SL_BOL Gauche - 1UPOHP00J - PC Single Vision Modulator Clear Grey Sphere : +2.00 MI_SL_BOL - MI_SL_BOL			
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Once validated, you have two hours to delete your order by clicking on the red cross. The order will then be sent to the lab without any way of modifying it.

		08/09/2022 14:37	C22-031849	CLARA BELLIER	979021467	215.00€	Web	Delivered to wearer 21/09/2022
FrameNot provided - LEONORA Shiny Pink Tortoise - Frame Only Right - 3UT0A0000A - Trivex Single Vision Clear Sphere : 0.00, Cylindre : +0.75, Axis : 80° (Sphere : +0.75, Cylindre : -0.75, Axis : 170°) MI_SL_BOL - MI_SL_BOL S-ARHMC2 - AR Coating 2 Sides Serengeti Left - 3UT0A0000A - Trivex Single Vision Clear Sphere : 0.00, Cylindre : +0.25, Axis : 110° (Sphere : +0.25, Cylindre : -0.25, Axis : 20°) MI_SL_BOL - MI_SL_BOL S-ARHMC2 - AR Coating 2 Sides Serengeti								



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 Click on the track button to check your order tracking

 Click on the “delivered to wearer” button to confirm the delivery of the glasses and change the status of the order.

To require an After Sale service, click on ‘My after-sale service’ section.

		12/09/2022 11:19	C22-032658	HELENE TEST Frame - MARA Shiny Espresso - Frame Only Right - SDRVGRP6 - Mineral Single Vision Drivers Gradient Polarized 6 Sphere : -1.75 BMC - Super Hydrophobic ML_SL_BOL - ML_SL_BOL Left - SDRVGRP6 - Mineral Single Vision Drivers Gradient Polarized 6 Sphere : -1.75 BMC - Super Hydrophobic ML_SL_BOL - ML_SL_BOL Download the certificate of conformity Download the EN166 certificate	979021467	Web Transmitted 12/09/2022
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Look for the orders in question and click on the green icon. You will have the possibility to fill in a Return form:

Return number : RC22-031321

Frame

Frame issue

lenses issues

Laboratory error

Warranty

Lens manufacturing issue

Mounting

Mounting issue

Others

Comment

Your order number will be the same as the original one, with the “R” in front of it for redo.

Your request will be transmitted to the customer service directly:

- If your request is accepted, a new pair of glasses will be sent
- If your request is pending approval, the customer service will contact you to give you more details.

Our customer service team are here to help.

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